Walden University

Overpayment of Federal Funds

An overpayment is the disbursement of more federal student aid funds to a student than they are eligible to receive. Your school will notify you if you must repay part of a grant. From that point, you have 45 days to either pay that portion of the grant back in full or enter into a satisfactory repayment arrangement. If you do not carry out one of these options, you will lose your eligibility for further federal student aid.

To resolve your specific overpayment (Federal Pell Grant, Federal SEOG Grant, Federal Perkins Loan, Federal Iraq/Afghanistan Service Grant (IASG), or Federal TEACH Grant), you must contact either the U.S. Department of Education at 1-800-621-3115 or your prior school to obtain a Title IV eligibility letter.

Please refer to your "Documents & Messages" page on *myFinAid* for additional information. You may also log in to <u>StudentAid.gov</u> to review your aid summary. An overpayment alert in your "Account Dashboard" will let you know whom to contact to resolve your aid overpayment and obtain a Title IV eligibility letter.

The Title IV eligibility letter must state that your overpayment is either paid in full or in a satisfactory payment arrangement. Once you receive your Title IV eligibility letter, please submit it to Financial Services for review.

Please note: Financial Services cannot request the Title IV eligibility letter for you. In addition, Financial Services cannot accept verbal verification of your overpayment status. Financial Services must have written documentation of the resolved overpayment status from the Department of Education or the school in which you received the overpayment.