Walden University

Defaulted Student Loans

According to the U.S. Department of Education you are in **DEFAULT** on one or more federal student loans.

If your federal student loan has been paid in full, or if you have made satisfactory payment arrangements that make you eligible for additional Title IV funds, then you **must** obtain a Title IV Eligibility letter from the guaranty agency that holds the defaulted loan.

If you have multiple federal student loans in a default status, you must obtain a Title IV Eligibility Letter from each guaranty agency.

Please refer to your “**Documents & Messages**” page on **myFinAid** to obtain contact information about the guaranty agency holding your defaulted federal student loan.

The Title IV Eligibility letter must state that you are **no longer in a default status**.

Once you receive your Title IV Eligibility letter, please submit it to the Office of Financial Aid for review.

**Please note** that the Office of Financial Aid cannot request the Title IV Eligibility letter for you. Also, the Office of Financial Aid cannot accept verbal verification of your federal student loan status. The Office of Financial Aid must have written documentation of the resolved default status from the guaranty agency listed on your “**Documents & Messages**” page. ******

You may also log in to **StudentAid.gov** to review your aid summary.