

Mentor

COMMUNITY

Demonstrating Accountability, Transparency, and Assessment (DATA)

College of Management and Human Potential

The Walden Experience and Satisfaction Ratings



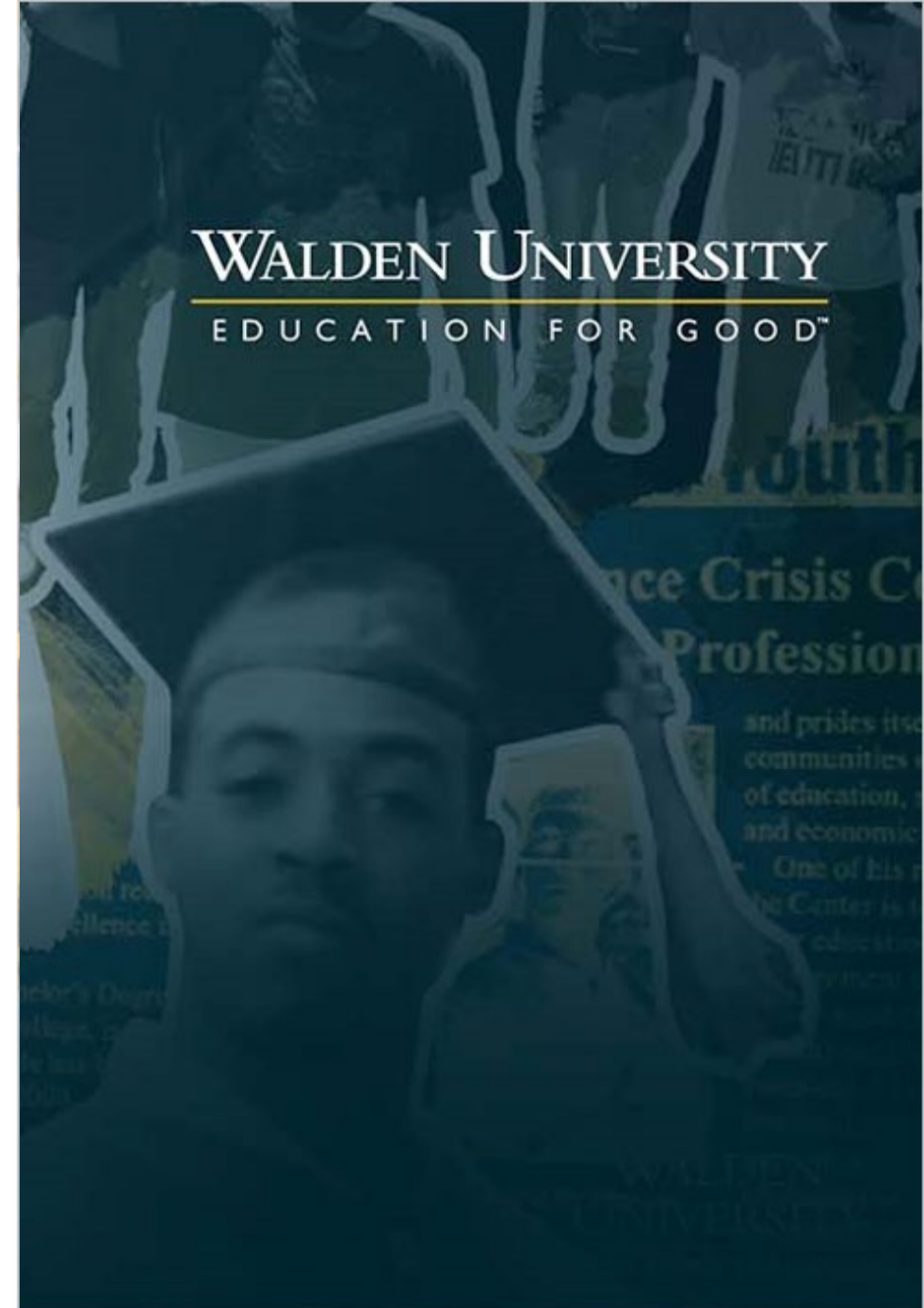
WALDEN UNIVERSITY
EDUCATION FOR GOOD®

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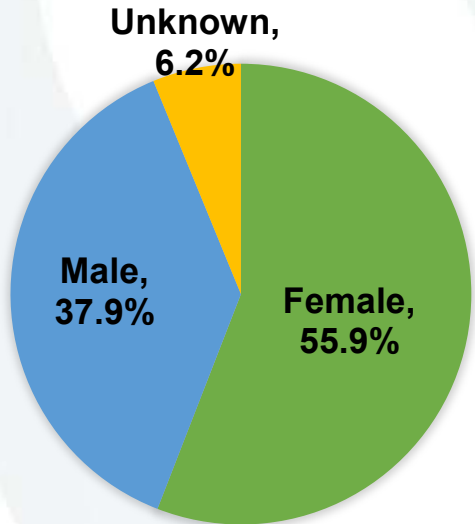
The Walden Experience and Satisfaction Ratings

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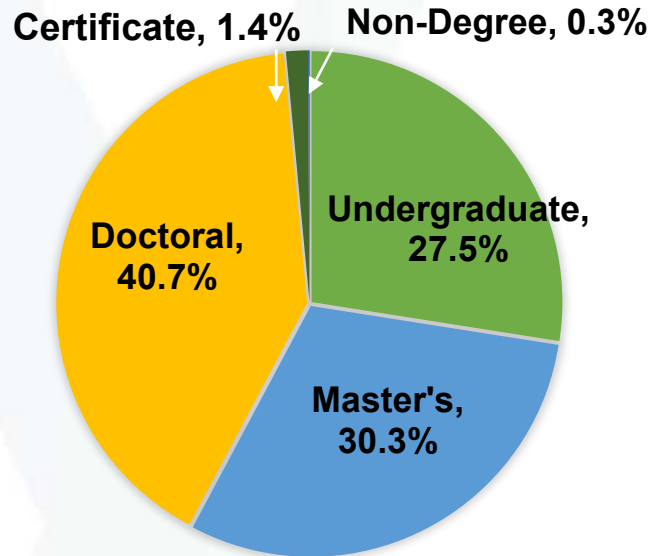
Please note that the data in this presentation reflects only Walden University's College of Management and Human Potential.



GENDER



DEGREE LEVEL



STUDENT POPULATION AND DEMOGRAPHICS

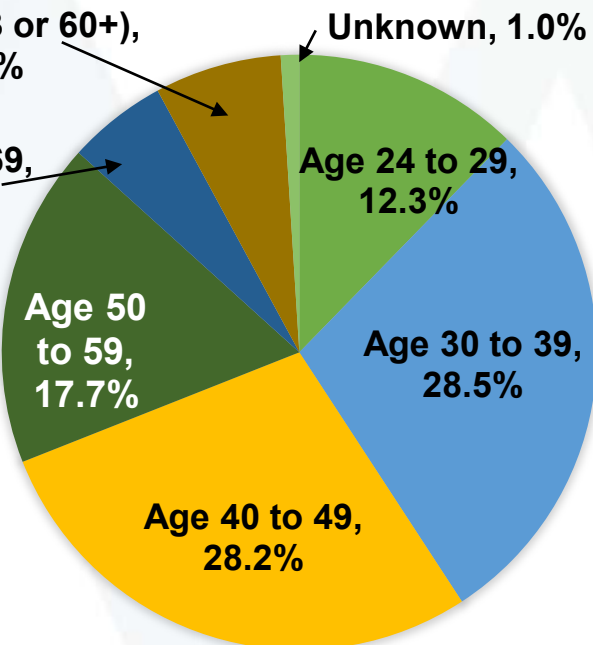
(College of Management and Human Potential)

Source: Walden University's Office of Institutional Effectiveness.
Data reported as of Winter 2021.

Other (>23 or 60+), 6.9%

Age 60 to 69, 5.4%

AGE



First Generation



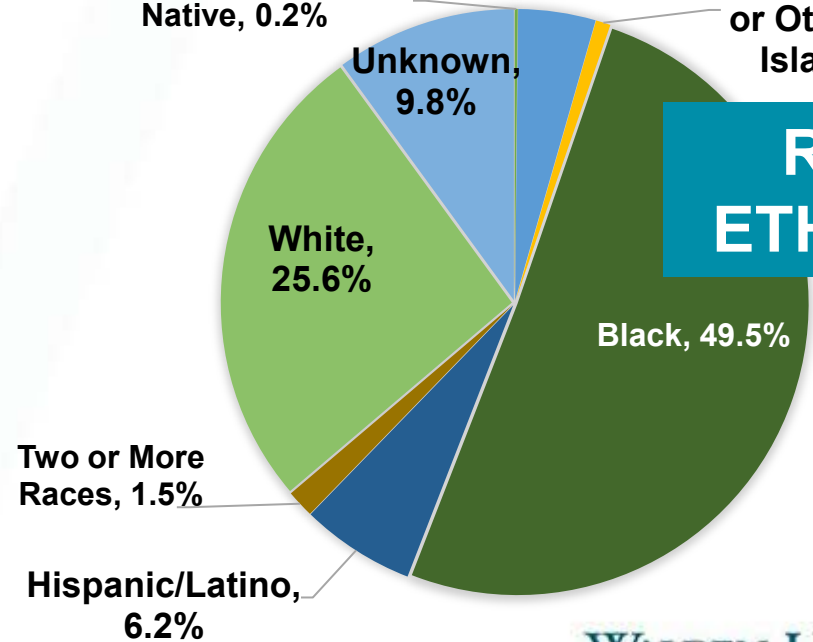
43.6%

American Indian/Alaska Native, 0.2%

Asian, 4.2%

Native Hawaiian or Other Pacific Island, 0.8%

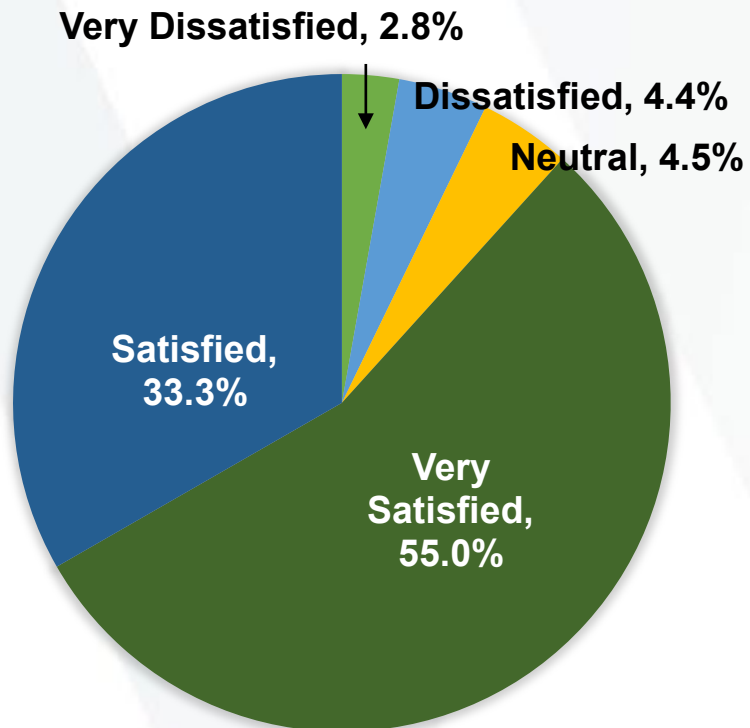
RACE/ETHNICITY



STUDENT SATISFACTION: College of Management and Technology

OVERALL SATISFACTION

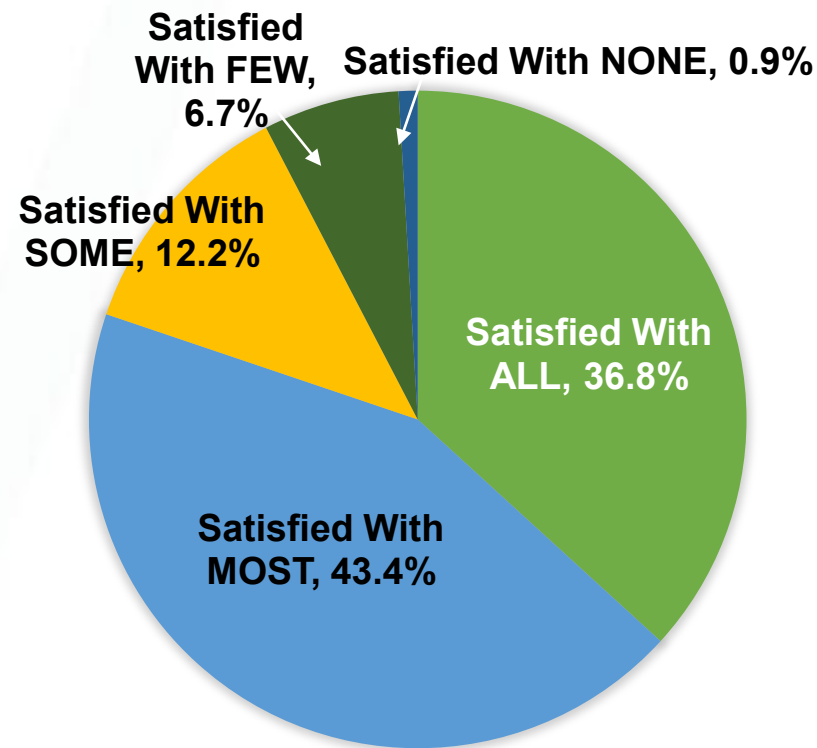
Q: How satisfied are you with Walden overall?



Source: The 2021 Student Satisfaction Survey is distributed annually. The information was collected from October 11, 2021, to October 31, 2021, using a web-based survey. A total of 9,766 students completed the survey for a response rate of 21.9% overall. Number of respondents to this question: 9,764 overall and 902 within the College of Management and Technology.

SATISFACTION WITH FACULTY

Q: Which of the following statements best describes your overall satisfaction with Walden professors?



Source: The 2021 Student Satisfaction Survey is distributed annually. The information was collected from October 11, 2021, to October 31, 2021, using a web-based survey. A total of 9,766 students completed the survey for a response rate of 21.9% overall. Number of respondents to this question: 9,215 overall and 862 within the College of Management and Technology.

STUDENT SATISFACTION: Program Specific

OVERALL SATISFACTION

Q: How satisfied are you with Walden overall?

	Satisfied	Neutral	Dissatisfied
BS in Information Technology	86.4%	9.0%	4.5%
BS in Accounting	93.0%	0.0%	7.0%
BS in Business Administration (All formats)	95.8%	2.5%	1.6%
MS in Accounting	100%	N/A	N/A
Master of Business Administration (All formats)	92.6%	3.7%	3.7%
MS in Project Management	83%	17%	0.0%
Doctor of Business Administration	81.8%	6.2%	12.0%
PhD in Management	100%	N/A	N/A

SATISFACTION WITH FACULTY

Q: How satisfied are you with Walden professors?

	Satisfied With ALL	Satisfied With MOST	Satisfied With SOME	Satisfied With a FEW	Satisfied With NONE
BS in Information Technology	45%	40%	5%	10%	N/A
BS in Accounting	40%	40%	7%	13%	N/A
BS in Business Administration (All formats)	50.9%	38.8%	6.0%	4.3%	N/A
MS in Accounting	64%	18%	18%	N/A	N/A
Master of Business Administration (All formats)	59%	28%	8%	5%	N/A
MS in Project Management	33%	50%	17%	N/A	N/A
Doctor of Business Administration	37.9%	36.1%	15.3%	8.9%	1.8%
PhD in Management	32.7%	46.4%	15.5%	4.5%	0.9%

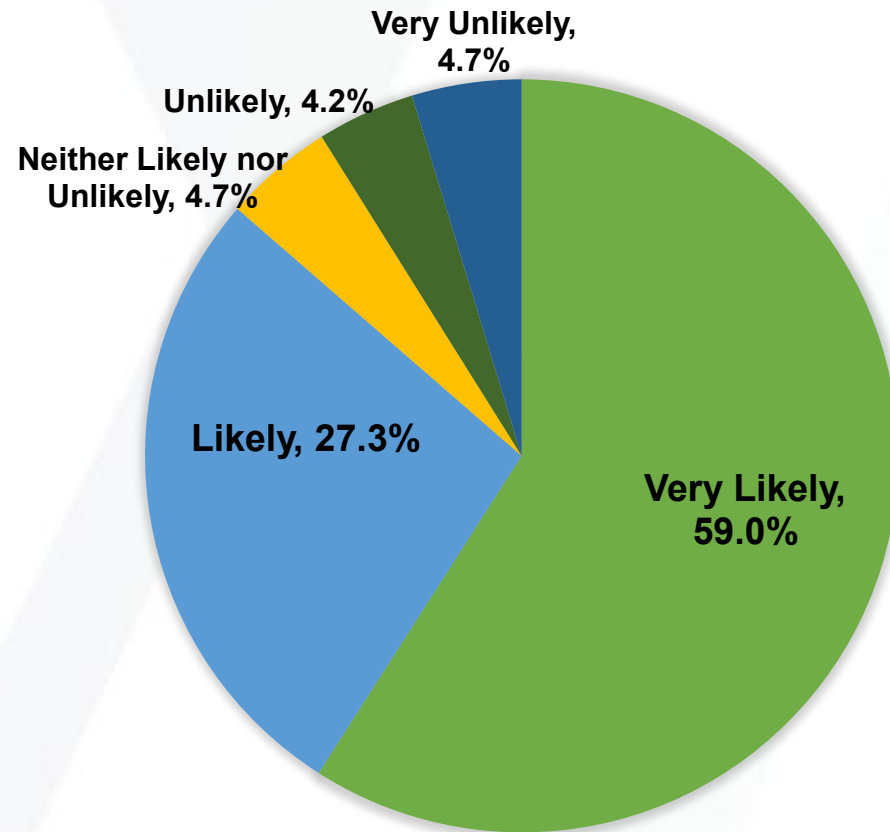
Source: The 2021 Student Satisfaction Survey is distributed annually. The information was collected from October 11, 2021, to October 31, 2021, using a web-based survey. A total of 9,766 students completed the survey for a response rate of 21.9% overall. Number of respondents to this question: 9,764 overall and 902 within the College of Management and Technology. Respondents per program range from 6 (MS Proj Mgt) to 341 (DBA).

Source: The 2021 Student Satisfaction Survey is distributed annually. The information was collected from October 11, 2021, to October 31, 2021, using a web-based survey. A total of 9,766 students completed the survey for a response rate of 21.9% overall. Number of respondents to this question: 9,215 overall and 862 within the College of Management and Technology. Respondents per program range from 6 (MS Proj Mgt) to 327 (DBA).

STUDENT LIKELIHOOD OF RECOMMENDING WALDEN

LIKELIHOOD OF RECOMMENDING

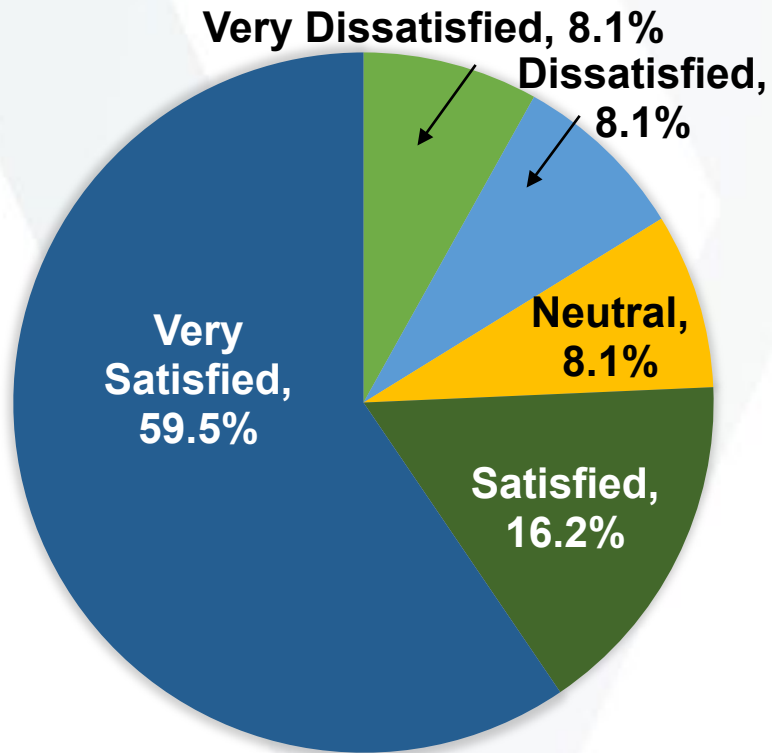
Q: How likely are you to recommend Walden University to others?



ALUMNI SATISFACTION

OVERALL SATISFACTION

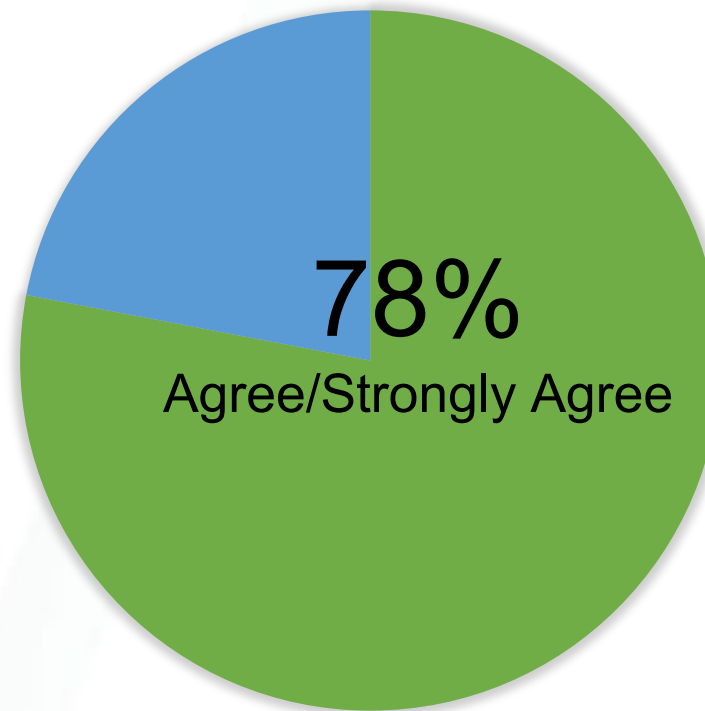
Q: How satisfied are you with Walden overall?



Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1,3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to this question: 829 overall and 74 within the College of Management and Technology.

SATISFACTION WITH CURRICULUM

Q: Please indicate your level of agreement with the following statement about the quality of instruction at Walden: The Walden curriculum was relevant to my work.

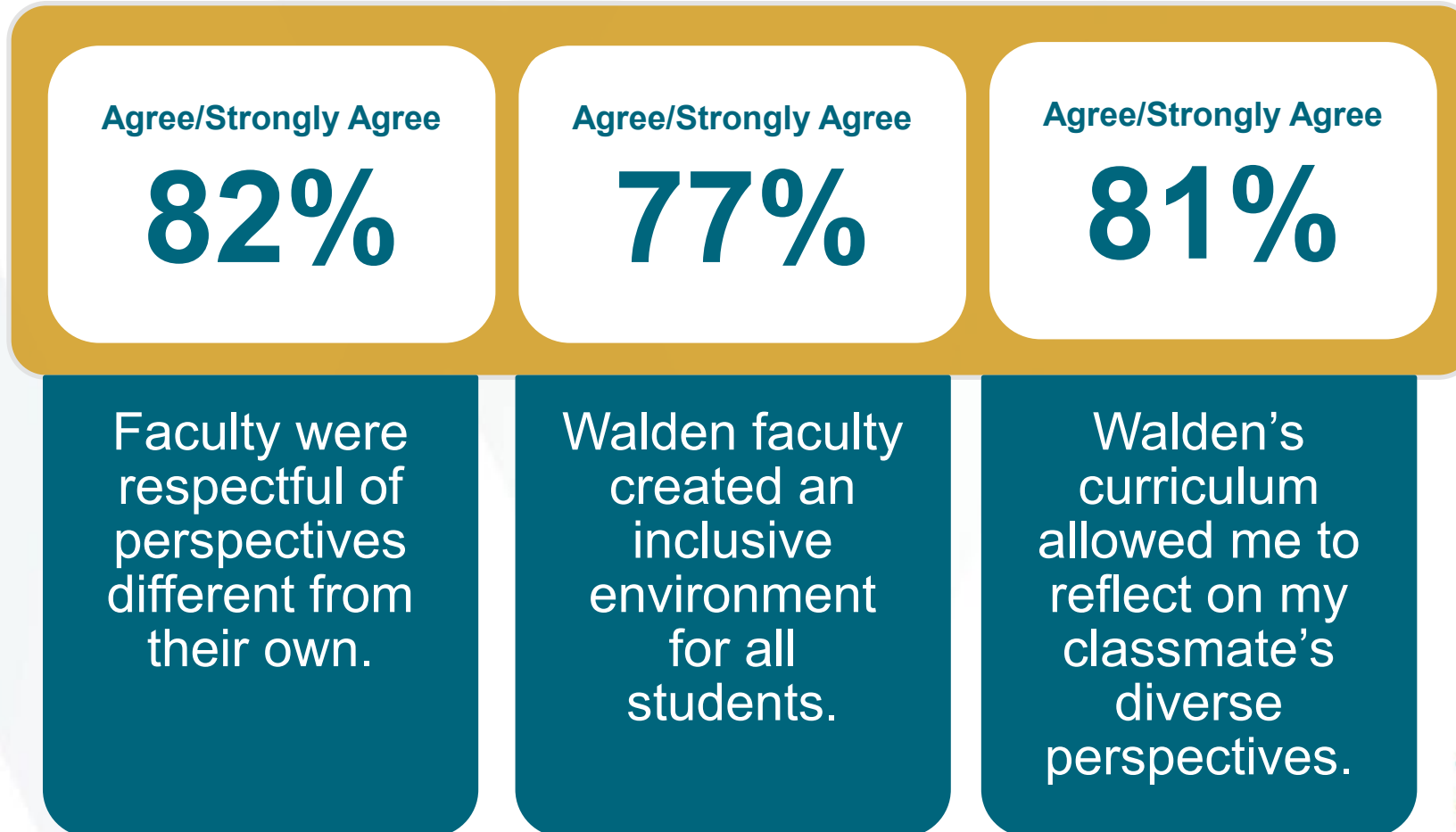


Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1,3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to this question: 461 overall and 54 within the College of Management and Technology.

ALUMNI VIEW OF DIVERSITY AT WALDEN

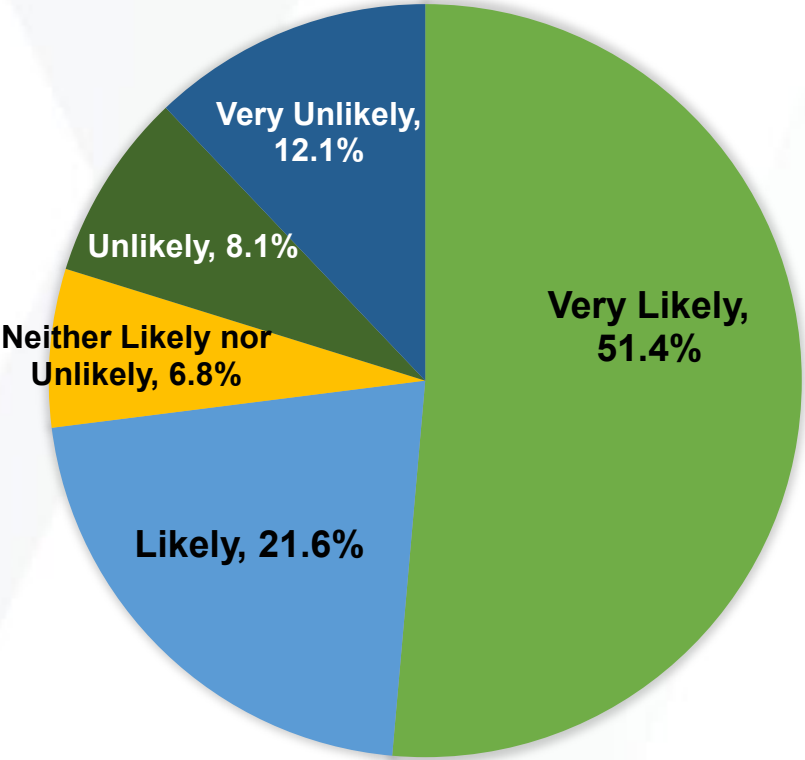
Q: For each statement, please indicate your level of agreement or disagreement about the impact of Walden on your professional life.

(Agreement response options: Strongly Disagree, Disagree, Neither Disagree nor Agree, Agree, Strongly Agree)



ALUMNI LIKELIHOOD OF RECOMMENDING WALDEN

LIKELIHOOD OF RECOMMENDING
Q: How likely are you to recommend Walden University to others?



Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1,3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to this question: 832 overall and 74 within the College of Management and Technology.

ALUMNI MOTIVATION FOR HIGHER EDUCATION

Q: Survey participants were asked to select the 3 factors that best describe their primary motivation for pursuing higher education. The top three reasons include:

#1

Being intellectually challenged.

#2

Fulfilling a lifelong goal.

#3

Advancing careers within the same industry.

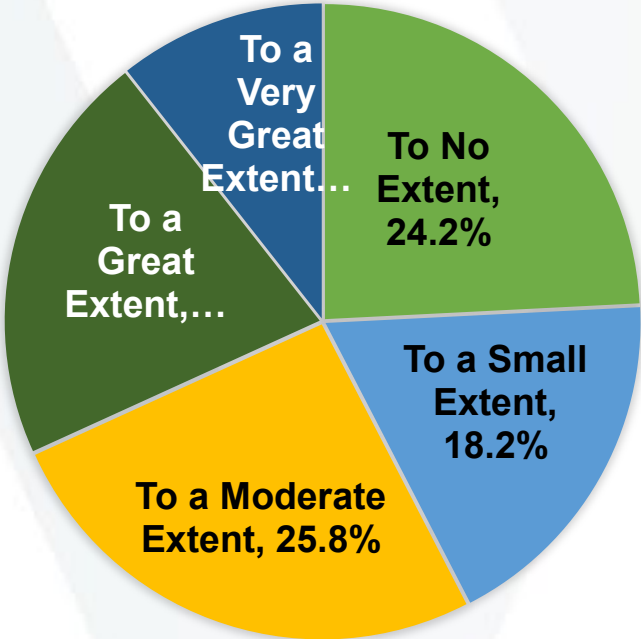
Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1, 3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to these questions was 738 overall and 66 within the College of Management and Technology.

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ALUMNI EFFECTING SOCIAL CHANGE & VOLUNTEERISM

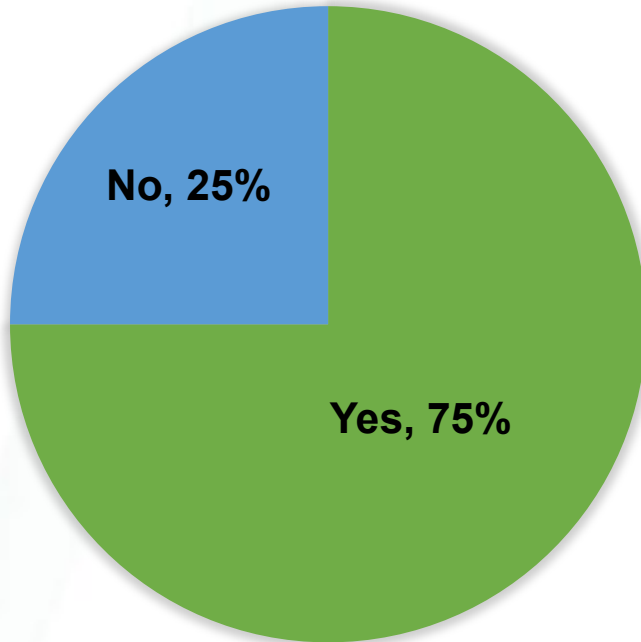
SOCIAL CHANGE

Q: To what extent have your Walden studies helped you contribute to positive social change inside or outside your profession?



VOLUNTEERISM

Q: Within the past year, have you done any volunteer activities through or for an organization?



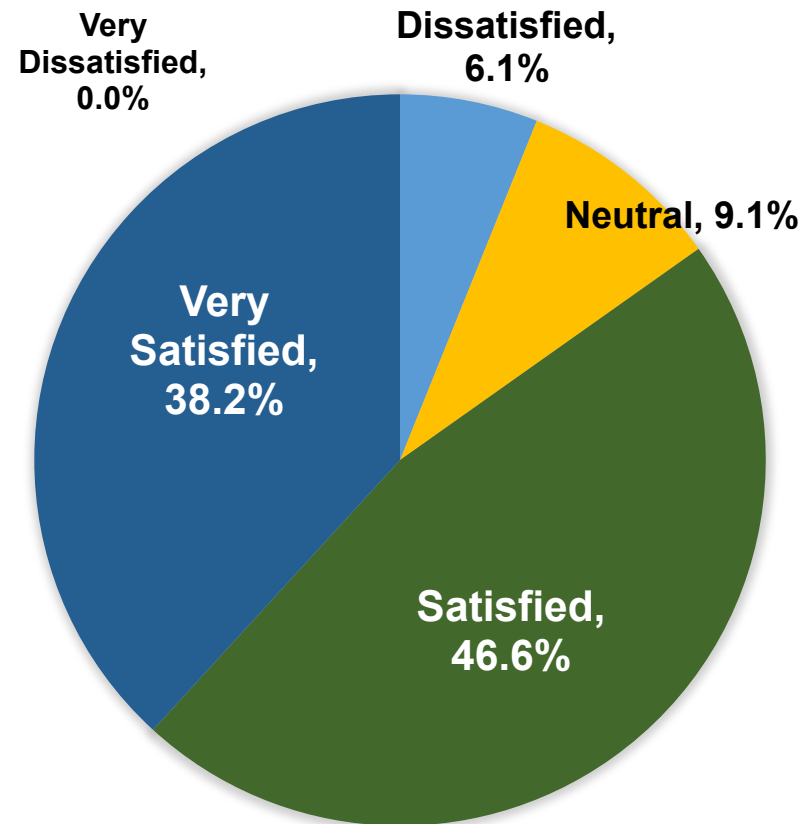
Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1,3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to this question: 750 overall and 66 within the College of Management and Technology.

Source: The 2022 Alumni Satisfaction Survey was a web-based survey administered to alumni who graduated 1,3, and 5 years from their start date. Data was collected from February 16-28, 2022. A total of 858 alumni completed the survey for a response rate of 6.0%. The total number of respondents to this question: 759 overall and 67 within the College of Management and Technology.

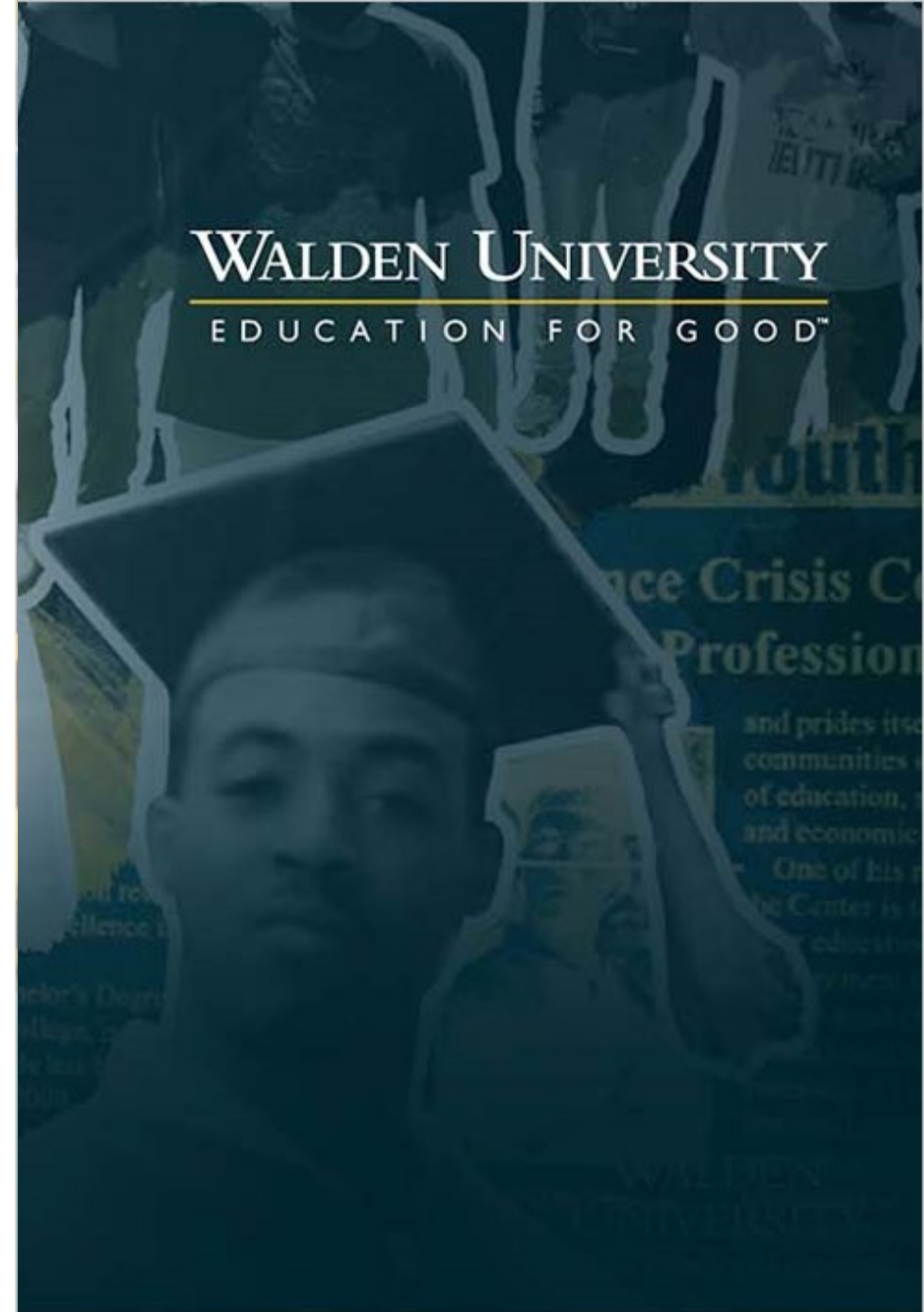
FACULTY SATISFACTION

OVERALL SATISFACTION

Q: Overall, how satisfied are you as a faculty member at Walden?



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FACULTY SATISFACTION

Likely/Very Likely

76.6%

What is the likelihood that you will still be a part of Walden five years from now?

Likely/Very Likely

76.5%

How likely are you to recommend working at Walden University to a colleague?

Source: The 2021 Faculty Satisfaction Survey was a web-based survey distributed to all active faculty. Data was collected from August 16, 2021 to August 29, 2021. A total of 1,083 faculty responded, for a response rate of 30.7%. The total number of overall respondents to these questions was 1,034 and 1,076, respectively. The total number of respondents within the College of Management and Technology was 124 and 132, respectively.

FACULTY VIEWS ON WALDEN DIVERSITY

Q: Please rate your level of agreement with the following statement.
I feel the Walden University actively encourages the following:

	% AGREE / STRONGLY AGREE
Racial / Ethnic Diversity	81.3%
Gender Diversity	81.1%
Sexual Orientation Diversity	78.0%
Disability Diversity	71.5%
International Diversity	75.2%
Socioeconomic Diversity	63.9%
Age Diversity	71.9%
Religious and Spiritual Diversity	65.6%